



Using the Five A's to Move the Finish Line

What is your plan to move the finish line? Complete the worksheet below by referring to the job aid on the following pages, considering your communication style, and factoring in your unique knowledge of the project sponsor and his request.

Moving the Finish Line			
	My Planned Language	Possible Responses	My Redirect/ Probing Questions
1—Appreciate			
2—Acknowledge			
3—Ask			
4—Apprehension			
5—Alternatives			

